



2345 Preble Ave., Pittsburgh, PA 15233 email us: returns@aerotechdesigns.com
Phone: 412.262.3255

Exchange/Return Form

Please fill out this form and return it when exchanging or returning your shipment. Filling out this form correctly helps us help you more efficiently.

Name: _____

Address: _____

City, State, Zip: _____

Phone: _____ Email: _____

Order Number: _____

(Return authorization not needed)

If balance due on exchange, please provide:

Credit Card # _____ Card Type: _____

Expiration Date: _____ CVN: _____

Exchange(s)

Didn't get what you wanted?
Please give us suggestions so we
can help you ride longer and feel
stronger.....

Original item purchased:	New item you would like:	Difference in price:

Refund(s) Defective Product (please explain below)

Refunds:

For Security purposes, **credit card numbers expire in our system after 21 days, after this money back can no longer be given.** Please allow 7 business days after receipt of your return for the refund to show up on your credit card statement. **Items that have been used in a physical activity or laundered are no longer eligible for a refund or credit.** Returned orders over \$500 USD are subject to a 25% re-stocking fee. Shipping charges are paid to your chosen carrier (USPS, UPS or FedEx) and are non-refundable.

Exchanges:

Items that have been used in a physical activity or laundered are no longer eligible for an exchange. We will cover the cost of re-shipping your newly exchanged item(s) when they leave our facility. Exchanges will be shipped back via first class mail. To exchange an item, just return it within 3 weeks of your order's ship date with this completed Return Form. Please make sure that all of the tags and original packaging are included. Please allow at least one week's processing time from the time your package is delivered to us.



Ship to:

**Aero Tech Designs, Inc.
Customer Returns Warehouse
2345 Preble Ave.
Pittsburgh, PA 15233**